

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Up to 100 Mbps—Stroudsburg

| | |
|--|---------|
| Monthly charge for month-to-month plan | \$60.95 |
|--|---------|

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

Other Charges and Terms

| | |
|-----------------------------------|--------|
| Data included with monthly charge | 1.2 TB |
|-----------------------------------|--------|

| | |
|--|------|
| Charges for additional data usage - each additional 50GB | \$10 |
|--|------|

| | |
|--|--------------|
| Optional modem lease - Customers may use their own modem or gateway; click here for our policy | \$5.95/month |
|--|--------------|

Other monthly fees, if applicable

| | |
|----------------------|---------------------|
| HomeFi SM | \$5.95/month/device |
|----------------------|---------------------|

One-time fees, if applicable

| | |
|--------------|---------|
| Installation | \$54.95 |
|--------------|---------|

| | |
|------------------------|--------------------|
| Additional Connections | \$24.95/connection |
|------------------------|--------------------|

| | |
|-----------|--------------|
| Wall Fish | \$49.95/wall |
|-----------|--------------|

| | |
|------------------|--------------|
| Modem Relocation | \$24.95 each |
|------------------|--------------|

| | |
|----------------|--------------|
| Modem Purchase | \$79.95 each |
|----------------|--------------|

Reconnection fees:

| | |
|----------|---------|
| Standard | \$24.95 |
|----------|---------|

| | |
|----------------------|---------|
| Non-Pay Reconnection | \$54.95 |
|----------------------|---------|

| | |
|--|---------|
| Special Requests or Custom Installation: | \$54.95 |
|--|---------|

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.

Performance - [Individual experience may vary](#)

| | |
|--------------------------|-------------|
| Typical speed downstream | 101.25 Mbps |
|--------------------------|-------------|

| | |
|------------------------|-----------|
| Typical speed upstream | 8.62 Mbps |
|------------------------|-----------|

| | |
|-----------------|-------------------|
| Typical latency | 7.13 milliseconds |
|-----------------|-------------------|

Network Management

| | |
|--|----|
| Application-specific network management practices? | No |
|--|----|

| | |
|--|-----|
| Subscriber-triggered network management practices? | Yes |
|--|-----|

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More [details on network management](#).

| | |
|---------|--|
| Privacy | See our privacy policy |
|---------|--|

Complaints or Inquiries

To contact us: [online](#)/1-800-222-5377;

To submit complaints to the FCC:

[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.