

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Pro 25—Wellsboro

| | |
|----------------------------------------|----------------|
| Monthly charge for month-to-month plan | \$49.95 |
|----------------------------------------|----------------|

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

Other Charges and Terms

| | |
|-----------------------------------|-------------|
| Data included with monthly charge | 1 TB |
|-----------------------------------|-------------|

| | |
|----------------------------------------------------------|-------------|
| Charges for additional data usage – each additional 50GB | \$10 |
|----------------------------------------------------------|-------------|

| | |
|----------------------------------------------------------------------------------------------------------------|---------------------|
| Optional modem lease - Customers may use their own modem or gateway; click here for our policy | \$5.95/month |
|----------------------------------------------------------------------------------------------------------------|---------------------|

Other monthly fees, if applicable

| | |
|-----------|----------------------|
| Static IP | \$14.95/month |
|-----------|----------------------|

| | |
|---------------------|----------------------------|
| ProFi SM | \$5.95/month/device |
|---------------------|----------------------------|

One-time fees, if applicable:

| | |
|--------------|----------------|
| Installation | \$54.95 |
|--------------|----------------|

| | |
|------------------------|---------------------------|
| Additional Connections | \$24.95/connection |
|------------------------|---------------------------|

| | |
|-----------|---------------------|
| Wall Fish | \$49.95/wall |
|-----------|---------------------|

| | |
|------------------|---------------------|
| Modem Relocation | \$24.95 each |
|------------------|---------------------|

| | |
|----------------|---------------------|
| Modem Purchase | \$79.95 each |
|----------------|---------------------|

Reconnection fees:

| | |
|----------|----------------|
| Standard | \$24.95 |
|----------|----------------|

| | |
|----------------------|----------------|
| Non-Pay Reconnection | \$54.95 |
|----------------------|----------------|

| | |
|------------------------------------------|----------------|
| Special Requests or Custom Installation: | \$54.95 |
|------------------------------------------|----------------|

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.

Performance - [Individual experience may vary](#)

| | |
|--------------------------|-------------------|
| Typical speed downstream | 25.54 Mbps |
|--------------------------|-------------------|

| | |
|------------------------|------------------|
| Typical speed upstream | 1.65 Mbps |
|------------------------|------------------|

| | |
|-----------------|---------------------------|
| Typical latency | 11.08 milliseconds |
|-----------------|---------------------------|

Network Management

| | |
|----------------------------------------------------|-----------|
| Application-specific network management practices? | No |
|----------------------------------------------------|-----------|

| | |
|----------------------------------------------------|------------|
| Subscriber-triggered network management practices? | Yes |
|----------------------------------------------------|------------|

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending “spam” messages, spreading viruses and other malware, etc.

More [details on network management](#).

Privacy

See our [privacy policy](#)

Complaints or Inquiries

To contact us: [online](#)/1-800-222-5377;

To submit complaints to the FCC:
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.