

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Up to 2x2 Gig

| | |
|--|----------|
| Monthly charge for month-to-month plan | \$129.95 |
|--|----------|

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

Other Charges and Terms

| | |
|-----------------------------------|-----------|
| Data included with monthly charge | Unlimited |
|-----------------------------------|-----------|

| | |
|---|------|
| PON modem required: click here for our policy | Free |
|---|------|

Other monthly fees, if applicable

| | |
|----------------------|---------------------|
| HomeFi SM | \$5.95/month/device |
|----------------------|---------------------|

One-time fees, if applicable

| | |
|--------------|---------|
| Installation | \$54.95 |
|--------------|---------|

| | |
|------------------------|--------------------|
| Additional Connections | \$24.95/connection |
|------------------------|--------------------|

| | |
|-----------|--------------|
| Wall Fish | \$49.95/wall |
|-----------|--------------|

| | |
|------------------|--------------|
| Modem Relocation | \$24.95 each |
|------------------|--------------|

Reconnection fees:

| | |
|----------|---------|
| Standard | \$24.95 |
|----------|---------|

| | |
|----------------------|---------|
| Non-Pay Reconnection | \$54.95 |
|----------------------|---------|

| | |
|---------------------------|--------|
| Addressable Authorization | \$2.00 |
|---------------------------|--------|

| | |
|--|---------|
| Special Requests or Custom Installation: | \$54.95 |
|--|---------|

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.

Performance - [Individual experience may vary](#)

| | |
|--------------------------|--------------|
| Typical speed downstream | 2089.50 Mbps |
|--------------------------|--------------|

| | |
|------------------------|--------------|
| Typical speed upstream | 2025.83 Mbps |
|------------------------|--------------|

| | |
|-----------------|-------------------|
| Typical latency | 5.75 milliseconds |
|-----------------|-------------------|

Network Management

| | |
|--|----|
| Application-specific network management practices? | No |
|--|----|

| | |
|--|-----|
| Subscriber-triggered network management practices? | Yes |
|--|-----|

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More [details on network management](#).

| | |
|---------|--|
| Privacy | See our privacy policy |
|---------|--|

| | |
|-------------------------|---|
| Complaints or Inquiries | To contact us: online /1-800-222-5377; To submit complaints to the FCC: online /(888)225-5322 |
|-------------------------|---|

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.