



SERVICE AND EQUIPMENT AGREEMENT

Name (Print) _____ Telephone # _____ Account # _____

Street _____ City _____

Date _____ Box # _____ Modem # _____

Other Equipment _____

Subscriber Signature _____ Social Security # _____

The signer requests BRC furnish service and equipment, as specified, and ordered: orally, in writing, online or through an interactive service, and agrees to pay all service and other charges, and agrees to all Terms and Conditions which are provided annually, available at BRC offices and online at www.brctv.com and as amended. Terms include mandatory binding arbitration and class action waiver. See Terms for details. In case of delinquency, signer agrees to pay a 15% collection fee in addition to amount owed and costs of collection. Signer consents to receive collection and marketing calls at provided phone number. Equipment Acknowledgment is incorporated herein.

EQUIPMENT: MODEM DIGITAL CONVERTER EMTA DIGITAL DVR CONVERTER TIVO
 DTA ____ HOMEFI SYSTEM/EEROS ____ ESTREAM ____ TIVO MINIS ____

EQUIPMENT ACKNOWLEDGMENT

Leased Equipment: You understand that, even though you may not be the Subscriber to whom the Leased Equipment is assigned, you have received the Leased Equipment and, from the time the Leased Equipment is provided, until it is returned, you and the Subscriber (if different) are jointly and severally responsible for it. If it is lost, stolen or damaged under any circumstances after it is provided until it is returned, regardless of fault, you and the Subscriber shall be responsible for all charges, including labor costs, to replace or repair the Leased Equipment. The Leased Equipment is the property of BRC and is loaned for the Subscriber's exclusive use and may not be relocated from the Subscriber's address without BRC's consent. If the service associated with the Leased Equipment is terminated for any reason by either party, you must immediately return Leased Equipment associated with that service in an undamaged condition to BRC at the nearest BRC office. If Leased Equipment is not immediately returned upon termination, you will be assessed a charge of the manufacturers retail price of the Leased Equipment plus collection costs and collection proceedings may commence against you.

Installed Equipment: Fiber internet requires BRC to install a PON Modem (hereinafter "Installed Equipment") in your home near existing utilities, such as the home's electric panel or phone connections. You acknowledge and agree that at all times ownership of this Installed Equipment shall remain with BRC and that you are permitted to use the Installed Equipment in connection with your lawful receipt and use of BRC's Service. If Subscriber disconnects, Subscriber shall not use Installed Equipment for any reason until it is reconnected to BRC's service. This Installed Equipment is affixed with a label that includes the following message: "PROPERTY OF BLUE RIDGE. DO NOT REMOVE FROM PREMISES." Subscriber may not remove Installed Equipment from the Subscriber's address, even if Subscriber moves. You understand that, even though you may not be the Subscriber to whom the Installed Equipment is assigned, you acknowledge that the Installed Equipment is not damaged and in good working order, and you and the Subscriber (if different) are jointly and severally responsible for it for the duration of the Subscriber's occupancy of the premises. If it is lost, stolen or damaged under any circumstances, including by fire, water, theft, or events of Force Majeure, whether you are an active or inactive subscriber, regardless of fault, you and the Subscriber shall be responsible for all charges, including labor costs, to replace or repair the Installed Equipment for the duration of the Subscriber's occupancy of the premises.

Video on Demand: Adult programming is available for purchase on Video On Demand (Ch. 1) and Pay Per View. Please set up a pin code to control or restrict purchases. You and the Subscriber will be responsible for all purchases made on your account.

DVR/TiVo (collectively "DVR box"): You and the Subscriber authorize BRC to charge your credit card the cost of loaned DVR box plus 15% collection fee, less deposit, per DVR box IF BRC has not received loaned DVR box(es) within 10 days of any termination of the DVR service. You agree to pay this fee in accord with your credit card agreement. It is your responsibility to return any loaned DVR box(es) to your nearest BRC office.

I acknowledge receipt of the equipment herein listed, in person or by agent, and agree to the above terms and conditions.

Equipment Recipient Signature _____

Print Name _____