Broadband Facts

Fixed broadband consumer disclosure

| | Pro 600—Stroudsburg | |
|---|---------------------------------------|-----------------------------|
| Monthly charge for month-to-month plan | | \$164.9 |
| Click here for other <u>pricing options</u> including | | |
| bundled with other services, like cable televis | sion and wireless services | |
| Other Charges and Terms | | |
| Data included with monthly charge | | Unlimite |
| Cable modem: Customers may use their own our policy | ו modem or gateway; click here for | Fre |
| Other monthly fees, if applicable | | |
| Static IP | | \$14.95/mont |
| ProFis™ | \$5 | 5.95/month/devic |
| One-time fees, if applicable: | | |
| Installation | | \$54.9 |
| Additional Connections | \$; | 24.95/connectio |
| Wall Fish | | \$49.95/wa |
| Modem Relocation | | \$24.95 eac |
| Reconnection fees: | | |
| Standard | | \$24.9 |
| Non-Pay Reconnection | | \$54.9 |
| Addressable Authorization | | \$2.0 |
| Special Requests or Custom Installation: | | \$54.9 |
| Government Taxes and Other Govern | nment-Related Fees May Apply | y: Varies by locatior |
| Other services on network | | |
| Blue Ridge Digital Phone Service also share | s bandwidth with Internet access serv | vice. |
| Performance - Individual experience may | vary | |
| Typical speed downstream | | 605.39 Mbp |
| Typical speed upstream | | 25.17 Mbp |
| Typical latency | 11 | 1.50 millisecond |
| Network Management | | |
| Application-specific network management pra | actices? | N |
| | | Ye |
| Subscriber-triggered network management p A subscriber may trigger network management including, but not limited to, sending "spam" in other malware, etc. | • | |
| A subscriber may trigger network manageme including, but not limited to, sending "spam" i | • | |
| A subscriber may trigger network manageme including, but not limited to, sending "spam" i other malware, etc. | messages, spreading viruses and | e our <u>privacy policy</u> |