## **Broadband Facts**

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Fixed broadband consumer disclosure	
Choose Your Service Data Plan for Pro 3—Stroudsburg	
Monthly charge for month-to-month plan	\$39.9
Click here for other <u>pricing options</u> including promotions and options	
bundled with other services, like cable television and wireless services	
Other Charges and Terms	
Data included with monthly charge	Unlimite
Cable modem: Customers may use their own modem or gateway; click here for our policy	Fre
Other monthly fees, if applicable	
Static IP	\$14.95/mont
ProFi <sup>sM</sup> \$5	5.95/month/devic
One-time fees, if applicable	
Installation	\$54.95
Additional Connections \$	24.95/connection
Wall Fish	\$49.95/wal
Modem Relocation	\$24.95 eacl
Reconnection fees:	
Standard	\$24.9
Non-Pay Reconnection	\$54.95
Addressable Authorization	\$2.00
Special Requests or Custom Installation:	\$54.9
Government Taxes and Other Government-Related Fees May Apply	y: Varies by location
Other services on network	
Blue Ridge Digital Phone Service also shares bandwidth with Internet access serv	/ice.
Performance - Individual experience may vary	
Typical speed downstream	2.96 Mbps
Typical speed upstream	0.76 Mbps
Typical latency	5.04 milliseconds
Network Management	
Application-specific network management practices?	No
Subscriber-triggered network management practices?	Yes
A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.	
More details on network management.	
	ee our_privacy policy

Learn more about the terms used on this form and other relevant information at the FCC's website.

**Complaints or Inquiries** 

To contact us: <a href="https://online/1-800-222-5377">online/1-800-222-5377</a>;

To submit complaints to the FCC: <a href="mailto:online">online</a>/(888)225-5322