Broadband Facts

Fixed broadband consumer disclosure	
Choose Your Service Data Plan for Pro 600—Mansfield/Wellsboro	
Monthly charge for month-to-month plan	\$164.95
Click here for other pricing options including promotions and options	
bundled with other services, like cable television and wireless services	
Other Charges and Terms	
Data included with monthly charge	Unlimited
Cable modem: Customers may use their own modem or gateway; click here for our policy	Free
Other monthly fees, if applicable	
Static IP	\$14.95/month
ProFi sM \$5	.95/month/device
One-time fees, if applicable:	
Installation	\$54.95
Additional Connections \$2	4.95/connection
Wall Fish	\$49.95/wall
Modem Relocation	\$24.95 each
Reconnection fees:	
Standard	\$24.95
Non-Pay Reconnection	\$54.95
Addressable Authorization	\$2.00
Special Requests or Custom Installation:	\$54.95
Government Taxes and Other Government-Related Fees May Apply	Varies by location
Other services on network	
Blue Ridge Digital Phone Service also shares bandwidth with Internet access servi	ce.
Performance - Individual experience may vary	
Typical speed downstream	605.93 Mbps
Typical speed upstream	25.95 Mbps
Typical latency 17	.25 milliseconds
Network Management	
Application-specific network management practices?	No
Subscriber-triggered network management practices?	Yes
A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.	-
More details on network management.	

Privacy See our privacy policy

Complaints or InquiriesTo contact us: online/1-800-222-5377;
To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's website.