## **Broadband Facts**

Fixed broadband consumer disclosure	
Choose Your Service Data Plan for Pro 400—Mansfield/Wellsboro	
Monthly charge for month-to-month plan	\$129.9
Click here for other <u>pricing options</u> including promotions and options	
bundled with other services, like cable television and wireless services	
Other Charges and Terms	
Data included with monthly charge	Unlimited
Cable modem: Customers may use their own modem or gateway; click here for our policy	Free
Other monthly fees, if applicable	
Static IP	\$14.95/montl
ProFi <sup>SM</sup> \$	5.95/month/device
One-time fees, if applicable:	
Installation	\$54.95
Additional Connections	24.95/connection
Wall Fish	\$49.95/wall
Modem Relocation	\$24.95 each
Reconnection fees:	
Standard	\$24.95
Non-Pay Reconnection	\$54.95
Addressable Authorization	\$2.00
Special Requests or Custom Installation:	\$54.95
Government Taxes and Other Government-Related Fees May Appl	y: Varies by location
Other services on network	
Blue Ridge Digital Phone Service also shares bandwidth with Internet access ser	vice.
Performance - Individual experience may vary	
Typical speed downstream	404.48 Mbps
Typical speed upstream	20.83 Mbps
Typical latency 1	7.58 milliseconds
Network Management	
Application-specific network management practices?	No
Subscriber-triggered network management practices?	Yes
A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.	:
More details on network management.	

Privacy See our privacy policy

Complaints or Inquiries To contact us: online/1-800-222-5377;

To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's website.