Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Pro 200—Ephrata

Monthly charge for month-to-month plan	**$99.95**

Click here for other [pricing options](#) including promotions and options
bundled with other services, like cable television and wireless services

Other Charges and Terms

Data included with monthly charge	**Unlimited**
Cable modem: Customers may use their own modem or gateway; click here for [our policy](#)	**Free**
Other monthly fees, if applicable	
Static IP	**$14.95/month**
ProFi℠	**$5.95/month/device**
One-time fees, if applicable:	
Installation	**$54.95**
Additional Connections	**$24.95/connection**
Wall Fish	**$49.95/wall**
Modem Relocation	**$24.95 each**
Reconnection fees:	
Standard	**$24.95**
Non-Pay Reconnection	**$54.95**
Addressable Authorization	**$2.00**
Special Requests or Custom Installation:	**$54.95**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)
Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.

Performance - [Individual experience may vary](#)

Typical speed downstream	**201.81 Mbps**
Typical speed upstream	**15.15 Mbps**
Typical latency	**11.00 milliseconds**

Network Management

Application-specific network management practices?	**No**
Subscriber-triggered network management practices?	**Yes**

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More [details on network management.](#)

Privacy	See our [privacy policy](#)
Complaints or Inquiries	To contact us: [online](#)/1-800-222-5377; To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.