Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Pro 30—Westfield

Monthly charge for month-to-month plan	**$49.95**

Click here for other pricing options including promotions and options
bundled with other services, like cable television and wireless services

Other Charges and Terms

Data included with monthly charge	**1 TB**
Charges for additional data usage – each additional 50GB	**$10**
Required modem lease – click here for our policy	**$9.95/month**
Other monthly fees, if applicable	
Static IP	**$14.95/month**
ProFi℠	**$5.95/month/device**
One-time fees, if applicable:	
Installation	**$54.95**
Additional Connections	**$24.95/connection**
Wall Fish	**$49.95/wall**
Modem Relocation	**$24.95 each**
Reconnection fees:	
Standard	**$24.95**
Non-Pay Reconnection	**$54.95**
Addressable Authorization	**$2.00**
Special Requests or Custom Installation:	**$54.95**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network
*Blue Ridge Digital Phone Service also shares bandwidth with Internet access
service.*

Performance - Individual experience may vary

Typical speed downstream	**30.54 Mbps**
Typical speed upstream	**3.89 Mbps**
Typical latency	**6 milliseconds**

Network Management

Application-specific network management practices?	**No**
Subscriber-triggered network management practices?	**Yes**

*A subscriber may trigger network management practices for a number of reasons
including, but not limited to, sending "spam" messages, spreading viruses and
other malware, etc.*

More details on network management.

Privacy
See our privacy policy

Complaints or Inquiries

To contact us: online/1-800-222-5377;

To submit complaints to the FCC:
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.