## Broadband Facts

Fixed broadband consumer disclosure

### Choose Your Service Data Plan for Pro 500—Wellsboro

| Monthly charge for month-to-month plan | $249.95 |

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

### Other Charges and Terms

| Data included with monthly charge | 4 TB |
| Charges for additional data usage – each additional 50GB | $10 |
| Optional modem lease - Customers may use their own modem or gateway; click here for [our policy](#) | $5.95/month |

Other monthly fees, if applicable:

- **Static IP** | $14.95/month |
- **ProFi** | $5.95/month/device |

One-time fees, if applicable:

- **Installation** | $54.95 |
- **Additional Connections** | $24.95/connection |
- **Wall Fish** | $49.95/wall |
- **Modem Relocation** | $24.95 each |
- **Modem Purchase** | $139.95 each |

Reconnection fees:

- **Standard** | $24.95 |
- **Non-Pay Reconnection** | $54.95 |
- **Addressable Authorization** | $2.00 |

Special Requests or Custom Installation: | $54.95 |

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

**Other services on network**

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

### Performance - Individual experience may vary

| Typical speed downstream | 505.57 Mbps |
| Typical speed upstream | 26.04 Mbps |
| Typical latency | 11.17 milliseconds |

### Network Management

| Application-specific network management practices? | No |
| Subscriber-triggered network management practices? | Yes |

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More [details on network management](#).

### Privacy

See our [privacy policy](#).
Complaints or Inquiries

To contact us: online/1-800-222-5377;

To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC’s website.