## Broadband Facts

**Fixed broadband consumer disclosure**

### Choose Your Service Data Plan for Up to 250 Mbps–Tunkhannock

<table>
<thead>
<tr>
<th>Monthly charge for month-to-month plan</th>
<th>$87.95</th>
</tr>
</thead>
</table>

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

### Other Charges and Terms

<table>
<thead>
<tr>
<th>Data included with monthly charge</th>
<th>Unlimited</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for additional data usage – each additional 50GB</td>
<td>$10</td>
</tr>
<tr>
<td>Optional modem lease – Customers may use their own modem or gateway; click here for <a href="#">our policy</a></td>
<td>$5.95/month</td>
</tr>
<tr>
<td>Other monthly fees, if applicable</td>
<td></td>
</tr>
</tbody>
</table>

#### HomeFi™

- **One-time fees, if applicable**
  - **Installation** $54.95
  - **Additional Connections** $24.95/connection
  - **Wall Fish** $49.95/wall
  - **Modem Relocation** $24.95 each
  - **Modem Purchase** $139.95 each

**Reconnection fees:**

- **Standard** $24.95
- **Non-Pay Reconnection** $54.95
- **Addressable Authorizations** $2.00

**Special Requests or Custom Installation:** $54.95

### Government Taxes and Other Government-Related Fees May Apply:

Varies by location

**Other services on network**

Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.

### Performance - Individual experience may vary

<table>
<thead>
<tr>
<th>Typical speed downstream</th>
<th>250.32 Mbps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical speed upstream</td>
<td>13.2 Mbps</td>
</tr>
<tr>
<td>Typical latency</td>
<td>9 milliseconds</td>
</tr>
</tbody>
</table>

### Network Management

- Application-specific network management practices? **No**
- Subscriber-triggered network management practices? **Yes**

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending “spam” messages, spreading viruses and other malware, etc.

### More details on network management,

#### Privacy

See our [privacy policy](#)

#### Complaints or Inquiries

To contact us: [online](#)/1-800-222-5377;
To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC’s website.