# Broadband Facts

**Choose Your Service Data Plan for Up to 500 Mbps—Stroudsburg**

| Monthly charge for month-to-month plan | $109.95 |

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

## Other Charges and Terms

| Data included with monthly charge | Unlimited |
| Optional modem lease – Customers may use their own modem or gateway; click here for [our policy](#) | $5.95/month |

**Other monthly fees, if applicable**

- **HomeFi**
  - $5.95/month/device

**One-time fees, if applicable**

- **Installation**
  - $54.95

- **Additional Connections**
  - $24.95/connection

- **Wall Fish**
  - $49.95/wall

- **Modem Relocation**
  - $24.95 each

- **Modem Purchase**
  - $139.95 each

**Reconnection fees:**

- **Standard**
  - $24.95

- **Non-Pay Reconnection**
  - $54.95

- **Addressable Authorization**
  - $2.00

**Special Requests or Custom Installation:**

- $54.95

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

*Other services on network*

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - [Individual experience may vary](#)

- **Typical speed downstream:** 505.51 Mbps
- **Typical speed upstream:** 15.98 Mbps
- **Typical latency:** 6.92 milliseconds

## Network Management

- **Application-specific network management practices?** No
- **Subscriber-triggered network management practices?** Yes

*An subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.*

More [details on network management](#).

## Privacy

See our [privacy policy](#)

## Complaints or Inquiries

To contact us: [online](#)/1-800-222-5377;

To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.