# Broadband Facts

**Fixed broadband consumer disclosure**

## Choose Your Service Data Plan for Pro 500—Stroudsburg

<table>
<thead>
<tr>
<th>Monthly charge for month-to-month plan</th>
<th>$249.95</th>
</tr>
</thead>
</table>

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

## Other Charges and Terms

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data included with monthly charge</td>
<td>4 TB</td>
</tr>
<tr>
<td>Charges for additional data usage – each additional 50GB</td>
<td>$10</td>
</tr>
<tr>
<td>Optional modem lease - Customers may use their own modem or gateway; click here for <a href="#">our policy</a></td>
<td>$5.95/month</td>
</tr>
</tbody>
</table>

Other monthly fees, if applicable:

- **Static IP** | $14.95/month |
- **ProFi** | $5.95/month/device |

One-time fees, if applicable:

- **Installation** | $54.95 |
- **Additional Connections** | $24.95/connection |
- **Wall Fish** | $49.95/wall |
- **Modem Relocation** | $24.95 each |
- **Modem Purchase** | $139.95 each |

Reconnection fees:

- **Standard** | $22.50 |
- **Non-Pay Reconnection** | $54.95 |
- **Addressable Authorization** | $2.00 |

Special Requests or Custom Installation: | $54.95 |

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

**Other services on network**

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - Individual experience may vary

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical speed downstream</td>
<td>505.15 Mbps</td>
</tr>
<tr>
<td>Typical speed upstream</td>
<td>26.01 Mbps</td>
</tr>
<tr>
<td>Typical latency</td>
<td>7.29 milliseconds</td>
</tr>
</tbody>
</table>

## Network Management

- **Application-specific network management practices?** | **No** |
- **Subscriber-triggered network management practices?** | **Yes** |

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More [details on network management.](#)

## Privacy

See our [privacy policy](#)
Complaints or Inquiries

To contact us: online/1-800-222-5377;

To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC’s website.