# Broadband Facts

**Fixed broadband consumer disclosure**

## Choose Your Service Data Plan for Up to 100 Mbps–Slaton

<table>
<thead>
<tr>
<th>Monthly charge for month-to-month plan</th>
<th>$60.95</th>
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Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

### Other Charges and Terms

- **Data included with monthly charge**: 1.3 TB
- **Charges for additional data usage – each additional 50GB**: $10
- **Optional modem lease – Customers may use their own modem or gateway; click here for [our policy](#)**: $5.95/month
- **Other monthly fees, if applicable**: HomeFi™ $5.95/month/device
- **One-time fees, if applicable**:
  - **Installation**: $54.95
  - **Additional Connections**: $24.95/connections
  - **Wall Fish**: $49.95/wall
  - **Modem Relocation**: $24.95 each
  - **Modem Purchase**: $139.95 each
- **Reconnection fees**:
  - **Standard**: $24.95
  - **Non-Pay Reconnection**: $54.95
  - **Addressable Authorization**: $2.00
- **Special Requests or Custom Installation**: $54.95

**Government Taxes and Other Government-Related Fees May Apply**: Varies by location

[Other services on network](#)

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

### Performance - Individual experience may vary

- **Typical speed downstream**: 101.21 Mbps
- **Typical speed upstream**: 8.61 Mbps
- **Typical latency**: 5.5 milliseconds

### Network Management

- **Application-specific network management practices?** No
- **Subscriber-triggered network management practices?** Yes

*A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending “spam” messages, spreading viruses and other malware, etc.*

[More details on network management](#)

### Privacy

- **See our [privacy policy](#)**

### Complaints or Inquiries

To contact us: [online](#)/1-800-222-5377;
To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC’s website.