# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for Up to 50 Mbps - Milford

- **Monthly charge for month-to-month plan**: $55.95
- **Click here for other pricing options** including promotions and options bundled with other services, like cable television and wireless services

## Other Charges and Terms

- **Data included with monthly charge**: 1.1 TB
- **Charges for additional data usage - each additional 50GB**: $10
- **Optional modem lease - Customers may use their own modem or gateway; click here for our policy**: $5.95/month
- **Other monthly fees, if applicable**
  - HomeFi™: $5.95/month/device
- **One-time fees, if applicable**
  - **Installation**: $54.95
  - **Additional Connections**: $24.95/connection
  - **Wall Fish**: $49.95/wall
  - **Modern Relocation**: $24.95 each
  - **Modern Purchase**: $139.95 each
- **Reconnection fees**
  - **Standard**: $24.95
  - **Non-Pay Reconnection**: $54.95
  - **Addressable Authorization**: $2.00
- **Special Requests or Custom Installation**: $54.95

**Government Taxes and Other Government-Related Fees May Apply**: Varies by location

*Other services on network*

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - Individual experience may vary

- **Typical speed downstream**: 51.08 Mbps
- **Typical speed upstream**: 4.4 Mbps
- **Typical latency**: 9 milliseconds

## Network Management

- **Application-specific network management practices?** No
- **Subscriber-triggered network management practices?** Yes

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More [details on network management](#).

## Privacy

- **See our** [privacy policy](#)

## Complaints or Inquiries

- **To contact us**: online/1-800-222-5377;
- **To submit complaints to the FCC**: online/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC’s website.