## Broadband Facts
Fixed broadband consumer disclosure

### Choose Your Service Data Plan for Pro 300—Milford

<table>
<thead>
<tr>
<th>Monthly charge for month-to-month plan</th>
<th>$174.95</th>
</tr>
</thead>
</table>

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

### Other Charges and Terms

<table>
<thead>
<tr>
<th>Data included with monthly charge</th>
<th>2.5 TB</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for additional data usage – each additional 50GB</td>
<td>$10</td>
</tr>
</tbody>
</table>

Optional modem lease - Customers may use their own modem or gateway; click here for [our policy](#)

Other monthly fees, if applicable:

- Static IP: $14.95/month
- ProFi: $5.95/month/device

One-time fees, if applicable:

- Installation: $54.95
- Additional Connections: $24.95/connection
- Wall Fish: $49.95/wall
- Modem Relocation: $24.95 each
- Modem Purchase: $139.95 each

Reconnection fees:

- Standard: $24.95
- Non-Pay Reconnection: $54.95
- Addressable Authorization: $2.00

Special Requests or Custom Installation: $54.95

### Government Taxes and Other Government-Related Fees May Apply:
Varies by location

Other services on network

Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.

### Performance - Individual experience may vary

<table>
<thead>
<tr>
<th>Typical speed downstream</th>
<th>303.07 Mbps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical speed upstream</td>
<td>20.65 Mbps</td>
</tr>
<tr>
<td>Typical latency</td>
<td>8.44 milliseconds</td>
</tr>
</tbody>
</table>

### Network Management

Application-specific network management practices? No

Subscriber-triggered network management practices? Yes

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More [details on network management](#).

### Privacy

See our [privacy policy](#).
Complaints or Inquiries

To contact us: online/1-800-222-5377;
To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC’s website.