# Broadband Facts

**Fixed broadband consumer disclosure**

## Choose Your Service Data Plan for Up to 10Mbps—Ephrata

<table>
<thead>
<tr>
<th>Monthly charge for month-to-month plan</th>
<th>$35.95</th>
</tr>
</thead>
</table>

Click here for other pricing options including promotions and options bundled with other services, like cable television and wireless services.

## Other Charges and Terms

<table>
<thead>
<tr>
<th>Data included with monthly charge</th>
<th>500 GB</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for additional data usage – each additional 50GB</td>
<td>$10</td>
</tr>
<tr>
<td>Optional modem lease – Customers may use their own modem or gateway; click here for our policy</td>
<td>$5.95/month</td>
</tr>
</tbody>
</table>

Other monthly fees, if applicable:

- **HomeFi℠**: $5.95/month/device
- **One-time fees, if applicable**:
  - Installation: $54.95
  - Additional Connections: $24.95/connection
  - Wall Fish: $49.95/wall
  - Modern Relocation: $24.95 each
  - Modern Purchase: $139.95 each
- **Reconnection fees**:
  - Standard: $24.95
  - Non-Pay Reconnection: $54.95
  - Addressable Authorization: $2.00
- **Special Requests or Custom Installation**: $54.95

**Government Taxes and Other Government-Related Fees May Apply**: Varies by location

**Other services on network**

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - Individual experience may vary

<table>
<thead>
<tr>
<th>Typical speed downstream</th>
<th>10.1 Mbps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical speed upstream</td>
<td>.92 Mbps</td>
</tr>
<tr>
<td>Typical latency</td>
<td>14.15 milliseconds</td>
</tr>
</tbody>
</table>

**Network Management**

Application-specific network management practices? **No**

Subscriber-triggered network management practices? **Yes**

*A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending “spam” messages, spreading viruses and other malware, etc.*

More [details on network management](#).

**Privacy**

To contact us: [online](#) 1-800-222-5377; To submit complaints to the FCC: [online](#) (888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC’s website.