**Broadband Facts**

Fixed broadband consumer disclosure

### Choose Your Service Data Plan for Pro Gig—Ephrata

| Monthly charge for month-to-month plan | $349.95 |

Click here for other pricing options including promotions and options bundled with other services, like cable television and wireless services

### Other Charges and Terms

<table>
<thead>
<tr>
<th>Data included with monthly charge</th>
<th>6 TB</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for additional data usage – each additional 50GB</td>
<td>$10</td>
</tr>
<tr>
<td>Optional modem lease - Customers may use their own modem or gateway; click here for our policy</td>
<td>$5.95/month</td>
</tr>
</tbody>
</table>

Other monthly fees, if applicable

- **Static IP** $14.95/month
- **ProFi™** $5.95/month/device

One-time fees, if applicable:

- **Installation** $54.95
- **Additional Connections** $24.95/connection
- **Wall Fish** $49.95/wall
- **Modem Relocation** $24.95 each
- **Modem Purchase** $139.95 each

Reconnection fees:

- **Standard** $24.95
- **Non-Pay Reconnection** $54.95
- **Addressable Authorization** $2.00

Special Requests or Custom Installation: $54.95

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

**Other services on network**

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

### Performance - Individual experience may vary

<table>
<thead>
<tr>
<th>Typical speed downstream</th>
<th>912.18 Mbps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical speed upstream</td>
<td>40.40 Mbps</td>
</tr>
<tr>
<td>Typical latency</td>
<td>11.15 milliseconds</td>
</tr>
</tbody>
</table>

### Network Management

Application-specific network management practices? **No**

Subscriber-triggered network management practices? **Yes**

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More details on network management.

### Privacy

See our privacy policy.
Complaints or Inquiries

To contact us: online/1-800-222-5377;
To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC’s website.