# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for Pro 300—Ephrata

<table>
<thead>
<tr>
<th>Monthly charge for month-to-month plan</th>
<th>$174.95</th>
</tr>
</thead>
<tbody>
<tr>
<td>Click here for other <a href="#">pricing options</a> including promotions and options bundled with other services, like cable television and wireless services</td>
<td></td>
</tr>
</tbody>
</table>

## Other Charges and Terms

<table>
<thead>
<tr>
<th>Data included with monthly charge</th>
<th>2.5 TB</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for additional data usage – each additional 50GB</td>
<td>$10</td>
</tr>
<tr>
<td>Optional modem lease - Customers may use their own modem or gateway; click here for <a href="#">our policy</a></td>
<td>$5.95/month</td>
</tr>
</tbody>
</table>

Other monthly fees, if applicable:

- **Static IP**
  - $14.95/month
- **ProFi**
  - $5.95/month/device

One-time fees, if applicable:

- **Installation**
  - $54.95
- **Additional Connections**
  - $24.95/connection
- **Wall Fish**
  - $49.95/wall
- **Modem Relocation**
  - $24.95 each
- **Modem Purchase**
  - $139.95 each

Reconnection fees:

- **Standard**
  - $24.95
- **Non-Pay Reconnection**
  - $54.95
- **Addressable Authorization**
  - $2.00

Special Requests or Custom Installation:

- $54.95

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - Individual experience may vary

- **Typical speed downstream**
  - 300.92 Mbps
- **Typical speed upstream**
  - 20.04 Mbps
- **Typical latency**
  - 11.60 milliseconds

## Network Management

- **Application-specific network management practices?**
  - No
- **Subscriber-triggered network management practices?**
  - Yes

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More details on network management.

## Privacy

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To contact us: online/1-800-222-5377;
To submit complaints to the FCC: online/(888)225-5322

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