

# Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Up to 1 Gig–Milford

Monthly charge for month-to-month plan	\$119.95
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Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

## Other Charges and Terms

Data included with monthly charge	Unlimited
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Optional modem lease - Customers may use their own modem or gateway; click here for <a href="#">our policy</a>	\$5.95 per month
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## Other monthly fees, if applicable

HomeFi <sup>SM</sup>	\$5.95/month/device
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## One-time fees, if applicable

Installation	\$54.95
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Additional Connections	\$24.95/connection
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Wall Fish	\$49.95/wall
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Modem Relocation	\$24.95 each
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Modem Purchase	\$139.95 each
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## Reconnection fees:

Standard	\$24.95
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Non-Pay Reconnection	\$54.95
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Special Requests or Custom Installation:	\$54.95
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Government Taxes and Other Government-Related Fees May Apply: Varies by location

## [Other services on network](#)

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - [Individual experience may vary](#)

Typical speed downstream	948.36 Mbps
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Typical speed upstream	40.96 Mbps
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Typical latency	8.44 milliseconds
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## Network Management

Application-specific network management practices?	No
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Subscriber-triggered network management practices?	Yes
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*A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.*

More [details on network management](#).

Privacy	See our <a href="#">privacy policy</a>
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## Complaints or Inquiries

To contact us: [online](#)/1-800-222-5377;  
To submit complaints to the FCC:  
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.