

# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for Pro 150—Lehighton

|                                        |                 |
|----------------------------------------|-----------------|
| Monthly charge for month-to-month plan | <b>\$134.95</b> |
|----------------------------------------|-----------------|

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

## Other Charges and Terms

|                                   |             |
|-----------------------------------|-------------|
| Data included with monthly charge | <b>2 TB</b> |
|-----------------------------------|-------------|

|                                                          |             |
|----------------------------------------------------------|-------------|
| Charges for additional data usage – each additional 50GB | <b>\$10</b> |
|----------------------------------------------------------|-------------|

|                                                                                                                |                     |
|----------------------------------------------------------------------------------------------------------------|---------------------|
| Optional modem lease - Customers may use their own modem or gateway; click here for <a href="#">our policy</a> | <b>\$5.95/month</b> |
|----------------------------------------------------------------------------------------------------------------|---------------------|

Other monthly fees, if applicable

|           |                      |
|-----------|----------------------|
| Static IP | <b>\$14.95/month</b> |
|-----------|----------------------|

|                     |                            |
|---------------------|----------------------------|
| ProFi <sup>SM</sup> | <b>\$5.95/month/device</b> |
|---------------------|----------------------------|

One-time fees, if applicable:

|              |                |
|--------------|----------------|
| Installation | <b>\$54.95</b> |
|--------------|----------------|

|                        |                           |
|------------------------|---------------------------|
| Additional Connections | <b>\$24.95/connection</b> |
|------------------------|---------------------------|

|           |                     |
|-----------|---------------------|
| Wall Fish | <b>\$49.95/wall</b> |
|-----------|---------------------|

|                  |                     |
|------------------|---------------------|
| Modem Relocation | <b>\$24.95 each</b> |
|------------------|---------------------|

|                |                      |
|----------------|----------------------|
| Modem Purchase | <b>\$139.95 each</b> |
|----------------|----------------------|

Reconnection fees:

|          |                |
|----------|----------------|
| Standard | <b>\$24.95</b> |
|----------|----------------|

|                      |                |
|----------------------|----------------|
| Non-Pay Reconnection | <b>\$54.95</b> |
|----------------------|----------------|

|                                          |                |
|------------------------------------------|----------------|
| Special Requests or Custom Installation: | <b>\$54.95</b> |
|------------------------------------------|----------------|

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

[Other services on network](#)

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - [Individual experience may vary](#)

|                          |                    |
|--------------------------|--------------------|
| Typical speed downstream | <b>151.98 Mbps</b> |
|--------------------------|--------------------|

|                        |                   |
|------------------------|-------------------|
| Typical speed upstream | <b>16.07 Mbps</b> |
|------------------------|-------------------|

|                 |                          |
|-----------------|--------------------------|
| Typical latency | <b>6.17 milliseconds</b> |
|-----------------|--------------------------|

## Network Management

|                                                    |           |
|----------------------------------------------------|-----------|
| Application-specific network management practices? | <b>No</b> |
|----------------------------------------------------|-----------|

|                                                    |            |
|----------------------------------------------------|------------|
| Subscriber-triggered network management practices? | <b>Yes</b> |
|----------------------------------------------------|------------|

*A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending “spam” messages, spreading viruses and other malware, etc.*

More [details on network management](#).

**Privacy** See our [privacy policy](#)

**Complaints or Inquiries**

To contact us: [online](#)/1-800-222-5377;

To submit complaints to the FCC:  
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.