

# Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Up to 100 Mbps—Ephrata

Monthly charge for month-to-month plan	\$60.95
--	---------

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

## Other Charges and Terms

Data included with monthly charge	1.3 TB
-----------------------------------	--------

Charges for additional data usage - each additional 50GB	\$10
--	------

Optional modem lease - Customers may use their own modem or gateway; click here for <a href="#">our policy</a>	\$5.95/month
--	--------------

## Other monthly fees, if applicable

HomeFi <sup>SM</sup>	\$5.95/month/device
----------------------	---------------------

## One-time fees, if applicable

Installation	\$54.95
--------------	---------

Additional Connections	\$24.95/connection
------------------------	--------------------

Wall Fish	\$49.95/wall
-----------	--------------

Modem Relocation	\$24.95 each
------------------	--------------

Modem Purchase	\$139.95 each
----------------	---------------

## Reconnection fees:

Standard	\$24.95
----------	---------

Non-Pay Reconnection	\$54.95
----------------------	---------

Special Requests or Custom Installation:	\$54.95
--	---------

Government Taxes and Other Government-Related Fees May Apply: Varies by location

## [Other services on network](#)

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

Performance - [Individual experience may vary](#)

Typical speed downstream	100.51 Mbps
--------------------------	-------------

Typical speed upstream	7.97 Mbps
------------------------	-----------

Typical latency	11.15 milliseconds
-----------------	--------------------

## Network Management

Application-specific network management practices?	No
--	----

Subscriber-triggered network management practices?	Yes
--	-----

*A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.*

More [details on network management](#).

Privacy	See our <a href="#">privacy policy</a>
---------	--

## Complaints or Inquiries

To contact us: [online](#)/1-800-222-5377;  
To submit complaints to the  
FCC: [online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.