Broadband Facts

-ixed	broadband	consumer	disclosure

Choose Your Service Data Plan for Up to 250 Mbps— Monthly charge for month-to-month plan	\$87.95
Click here for other <u>pricing options</u> including promot	
bundled with other services, like cable television and	·
Other Charges and Terms	
Data included with monthly charge	Unlimited
Charges for additional data usage - each additional 5	50GB \$10
Optional modem lease - Customers may use their ow click here for <u>our policy</u>	n modem or gateway; \$5.95/month
Other monthly fees, if applicable	
HomeFism	\$5.95/month/device
One-time fees, if applicable	
Installation	\$54.95
Additional Connections	\$24.95/connection
Wall Fish	\$49.95/wall
Modem Relocation	\$24.95 each
Modem Purchase	\$79.95 each
Reconnection fees:	
Standard	\$24.95
Non-Pay Reconnection	\$54.95
Special Requests or Custom Installation:	\$54.95
Government Taxes and Other Government-Related I	Fees May Apply: Varies by location
Other services on network Blue Ridge Digital Phone Service also shares bandwic access service.	dth with Internet
Performance - <u>Individual experience may vary</u>	
Typical speed downstream	250.56 Mbps
Typical speed upstream	13.09 Mbps
Typical latency	7 milliseconds
Network Management	
Application-specific network management practices?	No
Subscriber-triggered network management practices A subscriber may trigger network management practices reasons including, but not limited to, sending "spam" viruses and other malware, etc.	ices for a number of
More details on network management.	
Privacy	See our <u>privacy policy</u>
Complaints or Inquiries	To contact us: online/1-800-222-5377;
	To submit complaints to the FCC: online/(888)225-5322