



## Key Commands

*33	Access your voicemail
*58	Enable Call Waiting
*59	Disable Call Waiting
*60	Selective Call Rejection
*63	Selective Call Forward <i>(add number)</i>
*64	Selective Call Acceptance
*67	Activate Caller ID Blocking <i>(per call basis)</i>
*69	Return Call
*72	Option 1: Activate Call Forward Option 2: Deactivate Call Forward
*77	Anonymous Call Rejection
*78	Enable Do Not Disturb
*79	Disable Do Not Disturb
*82	Deactivate Caller ID Blocking <i>(per call basis)</i>
*84	Deactivate Selective Call Acceptance
*87	Deactivate Anonymous Call Rejection

## Voicemail

- Initial voicemail setup must be done from your home phone.
- To set up a greeting and passcode, dial **\*33** and follow the prompts.
- After initial setup, changing your passcode or greeting can be done from any phone.

## TV Caller ID

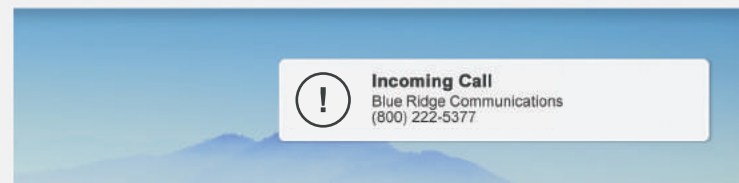
With your subscription to digital phone and digital cable, you will be able to see caller information right on your TV.



(Tune to **Channel 999** to activate/deactivate this feature, adjust settings or view list of last 10 callers.)

## PC Caller ID

See who's calling while you're online. A banner with the caller information will display on your screen. Application software is free on [brctv.com/phone](http://brctv.com/phone)



Visit [brctv.com](http://brctv.com) for a complete Digital Phone manual!

Service is for customers located in Blue Ridge Communications serviceable areas only. Customer premises equipment such as Caller ID equipment not included. Unlimited package pricing applies to direct dialed calls within the United States. Multi product discounts for Unlimited Package require continuous subscription to all specified Blue Ridge Communications products. International calling is not included. Additional charges apply for directory assistance, operator services and international calls. TV Caller ID requires subscription to digital cable. Other restrictions apply. Call for details or visit [brctv.com](http://brctv.com)

## Digital Phone: Quick-Tips





## To Get There...

- 1 Go to **brctv.com** and click on **My Blue Ridge** at the top of the page.
- 2 Click on the **Manage Phone Features** link toward the top of the page.
- 3 Click **Edit** to manage phone features or change settings.
- 4 Click on the **Calls Tab**, **Settings Tab**, or **Voicemail Tab** and take control!

## Calls Tab

Click this tab and you can choose how you would like to manage your calls.

### Call Screening

- Choose to allow, block, forward or send calls directly to voicemail.
- Works with anonymous callers, toll-free callers, custom callers and all other callers.

### Call Handling

- Choose Do Not Disturb to send all calls directly to voicemail.
- Choose how to handle calls as they come in when you cannot answer, including sending to voicemail, forwarding or simultaneous ring to another number.

### Calls

- Enable or disable call waiting.

## Settings Tab

Use this tab to review and change the following info:

### Caller ID

- Choose to allow your number to be displayed with caller ID.

### User Settings

- Allows you to select your time zone and language.



## Voicemail Tab

Use this tab to manage your voicemails.

### Voicemail Box

- See your voicemail boxes and voicemail users.

### Voicemail Box Settings

- Enable voicemails to be forwarded as emails or text notifications.

### Visual Voicemail

- See and listen to all voicemails kept in your voicemail box.
- View voicemails by time/date, number, length or status.

## Call History

See a log of your incoming and outgoing calls.

- Sort your call history by newest to oldest or by oldest to newest.
- Choose to filter your call history by a date range.

## Managing your Digital Phone features with My Blue Ridge

Everything you need to know about your account is now just a click away with My Blue Ridge. My Blue Ridge gives you total control over your account no matter where you are.

- [Manage Digital Phone features](#)
- [Pay your bill online](#)
- [See recent activity on your account](#)
- [View your last 12 billing statements](#)
- [Manage your payment methods](#)
- [Manage your autopay and paperless billing options](#)

Create your account by going to [brctv.com/my-blue-ridge](http://brctv.com/my-blue-ridge)

