Broadband Facts

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| Choose Your Service Data Plan for Pro 150—Lehighton | |
|---|------------------------|
| Monthly charge for month-to-month plan | \$134.9 |
| Click here for other <u>pricing options</u> including promotions and options bundled with other services, like cable television and wireless services | |
| Other Charges and Terms | |
| Data included with monthly charge | 2 TI |
| Charges for additional data usage – each additional 50GB | \$10 |
| Optional modem lease - Customers may use their own modem or gateway; click here for our policy | \$5.95/montl |
| Other monthly fees, if applicable | |
| Static IP | \$14.95/montl |
| ProFi ^{sм} | \$5.95/month/device |
| One-time fees, if applicable: | |
| Installation | \$54.95 |
| Additional Connections | \$24.95/connection |
| Wall Fish | \$45/wall |
| Modem Relocation | \$24.95 each |
| Modem Purchase | \$79.95 each |
| Reconnection fees: | |
| Standard | \$24.95 |
| Non-Pay Reconnection | \$54.95 |
| Special Requests or Custom Installation: | \$54.95 |
| Government Taxes and Other Government-Related Fees May App | ly: Varies by location |
| Other services on network Blue Ridge Digital Phone Service also shares bandwidth with Internet access service. | |

| Performance - | <u>Individual</u> | experience may | / vary |
|---------------|-------------------|----------------|--------|
| | | • | |

| Typical speed downstream | 151.74 Mbps |
|--------------------------|-------------------|
| Typical speed upstream | 15.26 Mbps |
| Typical latency | 8.94 milliseconds |

Network Management

| Application-specific net | work management practices? | |
|--------------------------|----------------------------|--|
| | | |

Subscriber-triggered network management practices?

Yes

No

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More details on network management.

See our privacy policy **Privacy**

Complaints or Inquiries

To contact us: online/1-800-222-5377;
To submit complaints to the FCC:
online/(888)225-5322