## **Broadband Facts**

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Fixed	broadband	consumer	disclosure

Monthly charge for month-to-month plan	\$134.95
Click here for other pricing options including promotions and options	
bundled with other services, like cable television and wireless services	
Other Charges and Terms	
Data included with monthly charge	2 TE
Charges for additional data usage – each additional 50GB	\$10
Optional modem lease - Customers may use their own modem or gateway; clic here for our policy	k <b>\$5.95/month</b>
Other monthly fees, if applicable	
Static IP	\$14.95/month
ProFi <sup>sм</sup>	\$5.95/month/device
One-time fees, if applicable:	
Installation	\$54.95
Additional Connections	\$24.95/connection
Wall Fish	\$49.95/wall
Modem Relocation	\$24.95 each
Modem Purchase	\$79.95 each
Reconnection fees:	
Standard	\$24.95
Non-Pay Reconnection	\$54.95
Special Requests or Custom Installation:	\$54.95
Government Taxes and Other Government-Related Fees May Ap	ply: Varies by location
Other services on network	
Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.	
Performance - Individual experience may vary	
Typical speed downstream	151.98 Mbps

i ypicai speed downstream	151.98 Mbps
Typical speed upstream	16.07 Mbps
Typical latency	6.17 milliseconds

## **Network Management**

Application-specific network management practices?
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No

Subscriber-triggered network management practices?

Yes

A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.

More details on network management.

Privacy

Complaints or Inquiries

See our privacy policy

To contact us: <a href="mailto:online">online</a>/1-800-222-5377;
To submit complaints to the FCC:
<a href="mailto:online">online</a>/(888)225-5322