

# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for Pro 100—Ephrata

Monthly charge for month-to-month plan	<b>\$99.95</b>
--	----------------

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services

## Other Charges and Terms

Data included with monthly charge	<b>1.5 TB</b>
-----------------------------------	---------------

Charges for additional data usage – each additional 50GB	<b>\$10</b>
--	-------------

Optional modem lease - Customers may use their own modem or gateway; click here for <a href="#">our policy</a>	<b>\$5.95/month</b>
--	---------------------

Other monthly fees, if applicable

Static IP	<b>\$14.95/month</b>
-----------	----------------------

ProFi <sup>SM</sup>	<b>\$5.95/month/device</b>
---------------------	----------------------------

One-time fees, if applicable:

Installation	<b>\$54.95</b>
--------------	----------------

Additional Connections	<b>\$24.95/connection</b>
------------------------	---------------------------

Wall Fish	<b>\$49.95/wall</b>
-----------	---------------------

Modem Relocation	<b>\$24.95 each</b>
------------------	---------------------

Modem Purchase	<b>\$79.95 each</b>
----------------	---------------------

Reconnection fees:

Standard	<b>\$24.95</b>
----------	----------------

Non-Pay Reconnection	<b>\$54.95</b>
----------------------	----------------

Special Requests or Custom Installation:	<b>\$54.95</b>
--	----------------

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

[Other services on network](#)

*Blue Ridge Digital Phone Service also shares bandwidth with Internet access service.*

## Performance - [Individual experience may vary](#)

Typical speed downstream	<b>100.57 Mbps</b>
--------------------------	--------------------

Typical speed upstream	<b>8.02 Mbps</b>
------------------------	------------------

Typical latency	<b>12.40 milliseconds</b>
-----------------	---------------------------

## Network Management

Application-specific network management practices?	<b>No</b>
--	-----------

Subscriber-triggered network management practices?	<b>Yes</b>
--	------------

*A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending “spam” messages, spreading viruses and other malware, etc.*

More [details on network management](#).

**Privacy** See our [privacy policy](#)

**Complaints or Inquiries**

To contact us: [online](#)/1-800-CABLE 77;

To submit complaints to the FCC:  
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.