



# Blue Ridge

# Blue Ridge Digital Cable Installation Agreement

### The Technician Reviewed the Following Features of Digital Cable and the On-Screen Program Guide:

(The Account Holder or Spouse should initial each item below to confirm it was reviewed.)

- How to Access and Make a Purchase from Digital Pay-Per-View Channels
- How to set up Purchase PIN codes for Pay-Per-View
- How to set up Parental Controls (Blocking PIN code; Block by Rating, Channel, Title or Time)
- How to use On Demand (Channel 1)
- How to access Free On Demand programs
- How to access any Subscription On Demand services (if applicable)
- How to set up Purchase PIN Code for On Demand
- How to set up "Rating Restrictions" for On Demand
- How to use basic Digital Video Recording (DVR) functions (if applicable)
- How to access the TiVo apps

### The Technician Notified Me of the Following:

- Mature content is available on Pay-Per-View and On Demand. Parental controls need to be set to restrict purchases.
- Prices for Pay-Per-View and On Demand programs are noted on the screen. I understand that I will be billed for all purchases that are made from these services.
- Customers with High Definition TV Sets:** Channels should be viewed in full-screen format. Viewing channels in letterbox format or with vertical bars for extended periods of time may result in permanent damage to the TV set.
- I approve of the installation and routing of the cable for the work performed today.**

**Account Holder (or Spouse) :** \_\_\_\_\_

**Date:** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Account Number :** \_\_\_\_\_

**Blue Ridge Technician:** \_\_\_\_\_

**Date:** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Job #:** \_\_\_\_\_