



Blue Ridge Communications is committed to delivering the most enjoyable, informative and convenient home communications service possible. We hope the look of your new monthly statement is a helpful addition to your Blue Ridge Communications service.

Easier to read: The updated format makes it easy to see the status of your account. You'll quickly find the information you need, whether it's a general overview or specific details.

More information: The new statement allows us to alert you to important news about your services.

If you have any questions or concerns about your new monthly statement, don't hesitate to contact us. We appreciate your patronage and will make every effort to ensure your continued satisfaction.

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Blue Ridge 1

Lansford Office: 20 West Ridge St., Lansford, PA 18232
 570-645-5511 • 800-262-0850
 Hours: Mon.-Fri. 8:00am - 5:00pm Sat. 9:00am - 1:00pm.
 Call Center: 24 hours/7 days a week 800-CABLE-77

www.brctv.com

2 Account Name: Joe Customer
Account #: 0123456-78
3 Service Address: 1234 Main St.
 Phone Number: 888-888-8888

Billing Date	Due Date	Total Amount Due
9/01/09	4 9/23/09	5 \$169.37

IMPORTANT CUSTOMER NEWS

Want big movies and big stars?
 How about 350 movies per month
 with one easy upgrade?
 Get Starz with Starz On Demand
 for just \$5.95/month for 6 months!
 Limited time offer.
 Restrictions apply.
 Visit our website for details.

7

BALANCE

Previous Balance 165.42

Remaining Balance as of 9/01/09 0.00

6 ACCOUNT SUMMARY(09/11-10/10)

Current Charges 156.35

Pay Per View Charges 3.95

Taxes and Fees 9.07

Total Current Charges 169.30

Remaining Balance 0.00

TOTAL AMOUNT DUE \$169.37

***** THANK YOU FOR BEING OUR CUSTOMER *****
 We appreciate the opportunity to provide you with the best value in
 cable entertainment. A late fee of \$3.00 may be charged if payment is
 not received by the due date.

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PAY ONLINE
 View and pay your cable bill online with
 Blue Ridge E-Bill at www.brctv.com

11 SP 0.440
 *****SINGLE-PIECE 001484 1 # 1
 1 [Barcode]
9 Joe Customer
 1234 Main St.
 Anytown, USA 55555

2 Account #: 0123456-78

Due Date	Total Amount Due	Amount Enclosed
4 9/23/09	5 \$169.37	

Check here to pay by credit card Please make check payable to BRC
 (Please fill out reverse side.)

BLUE RIDGE COMMUNICATIONS
 PO BOX 316
 PALMERTON PA 18071-0316
 [Barcode]

05130010010169994024300165420

Your Account Summary

- 1** Customer service information: Local office hours and Customer Service telephone number.
- 2** Account information: Your Blue Ridge Communications account information.
- 3** Service address: The location where your services are received. Your service address may be different from your billing address (see #9 below.)
- 4** Due date: The date that payment for your services is due.
- 5** Total amount due: Please send this amount by the due date indicated.
- 6** Your account summary: A summary of your monthly changes.
- 7** Special messages: Check here each month for special offers or for important customer news.
- 8** Remit stub: Please detach this section of your statement and include it in the envelope provided when making your payment.
- 9** Billing address: The address where your statement is delivered each month.

HELP YOURSELF AND THE ENVIRONMENT!

Sign up for either of our convenient pay plans;

E-BILL

• View and pay bills online!

EASY PAY

• Direct debit from your checking or savings account
• Or charge to your credit card!



SAVETIME, SAVE A STAMP,
SAVE THE EARTH!
WWW.BRCTV.COM

We Suit You Well!
WEBSURFER HIGH SPEED INTERNET
\$19.95
PER MONTH FOR 12 MONTHS

Statement Details

BALANCE		
8/02	Previous Balance	165.42
8/17	Payment - Thank You!	165.42 CR

TOTAL BALANCE AT BILLING DATE \$0.00

CABLE SERVICES (09/11-10/10)		
	1	
Basic Plus		53.55
2 Additional Basic Outlets @ 0.50 each		1.00
Blue Ridge Digital Basic Plus		15.95
Blue Ridge Digital Video Recorder 160 Gig WHdt		8.95
High Definition TV Box/Cable Card		4.00
Digital Remote		

HIGH SPEED INTERNET SERVICE (09/11-10/10)		
	2	\$83.45
Blue Ridge High Speed Internet - G5		37.95

DIGITAL PHONE SERVICE (09/11-10/10)		
	3	\$37.95
Blue Ridge Digital Phone Modem		
Blue Ridge Digital Phone Savings Bundle		34.95
VoiceMail, Enhanced Caller ID, Call Waiting, Three Way Calling, Call Forwarding, Call Return, Speed Dialing, Anonymous Caller ID Blocking, Block 9xx Calls		
		\$34.95

TOTAL SERVICE CHARGES \$156.35

ON DEMAND / PAY-PER-VIEW CHARGES (09/11-10/10)		
	4	3.95
9/20 Duplicity		

TOTAL ON DEMAND / PPV CHARGES \$3.95

TAXES AND FEES		
	5	
9/11-10/10 County 911 Fee		1.00
9/11-10/10 FCC User Fee		0.07
Sales Tax		3.83
Borough of Summit Hill Franchise Fee		4.17

Franchising Authority: Borough of Summit Hill
100 W. Limestone St. Summit Hill, PA 18081-1127
Tel: 878-445-2398, 800-847-7848

TOTAL TAXES AND FEES \$9.07

Payments received after 9/01/09 will appear on your next bill.

CREDIT CARD PAYMENT AUTHORIZATION

CREDIT CARD TYPE (please check one) **6**

NAME AS IT APPEARS ON CREDIT CARD: _____

CREDIT CARD NUMBER EXPIRATION DATE /

SIGNATURE: _____ DATE: _____

I hereby authorize my financial institution to charge my credit card account in the amount of my monthly Blue Ridge Communications bill and send that amount to Blue Ridge Communications on or about my billing due date. I agree that this charge to my account shall be the same as if I had signed a check to pay my bill.

Statement Details

Your statement details may vary depending on the services you subscribe to.

- 1** Detailed information about your Cable Services
- 2** High Speed Internet service charges.
- 3** Digital Phone service charges.
- 4** On Demand / Pay Per View charges.
- 5** Information about applicable taxes and fees.
- 6** Option to pay by credit card.
- 7** Check here each month for special messages.



Understanding your new bill

www.brctv.com